

FOR IMMEDIATE RELEASE
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DMV Select to Open in Norfolk *Area Residents have Convenient Alternatives for Service*

RICHMOND – The Virginia Department of Motor Vehicles (DMV) announces a new partnership to provide selected DMV services beginning December 19, 2005 in Norfolk. Called DMV Select, private citizens and local governments contract with the agency to conduct vehicle-related DMV transactions.

DMV currently has 37 DMV Select partners throughout the state. Each DMV Select has online access to DMV allowing the partner to update customer records immediately as well as issue vehicle decals.

The Norfolk DMV Select is operated by Commissioner of the Revenue Sharon McDonald, at 810 Union Street in Norfolk from 8:30 a.m. to 5 p.m.

“This new DMV Select location gives customers a more convenient option through which they can receive routine motor vehicle-related services,” said DMV Commissioner D.B. Smit.

Customers also can renew vehicle registrations or driver's licenses without visiting a DMV location. The agency offers a variety of convenient service alternatives for routine transactions. The agency's web site, www.dmvNOW.com, is available 24 hours a day, seven days a week. In addition, customers can use the mail or DMV's touch-tone telephone system (1-888-337-4782).

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Transactions Processed by DMV Select

Available December 19, 2005

Titles – original (with or without liens), substitute, replacement, title maintenance (change information on title records)

Vehicle Registrations – originals, renewals, transfers, re-issues and surrender of plates

Special and personalized license plate orders

Dealer title and registration transactions

Voter registration applications

Available late February 2006

Transcripts – vehicle, driver

Trip permits, overload permits

Handicapped parking placards
Name and address changes that do not involve issuance of a driver's license or ID card

Returned checks – full or partial payment